



“The system is the solution”

Below is a brief description of the features that can be incorporated into our newest Ready Maid models. Most of these features need to be interfaced with the hotels computer system in order to function. All this information is submitted to you on condition of confidentiality, as some of these are trade secrets. You can discuss these items with your management and colleagues under condition of confidentiality, as we do not want the information to fall into the hands of “would-be-competitors.”

Axxess Systems are designed to take your entire operations from its existing “REACT MODE” to a “PROACTIVE MODE”; greatly enhancing hotel operations as well as guest comfort and satisfaction.

- **Room Ready Notification** – allows the housekeeper to set, very simply and reliably (touch of a switch), a “room clean & ready for inspection” indicator. This allows supervisors to know immediately which rooms are ready to inspect without relying on outdated lists. Notification can be visible at the hallway signs, the hotels computer system as well as wireless PDA devices (if networked). Additionally, with or without inspection by supervisors, the switch can be set to notify the Front Desk that the room is ready for rental.
- **Room Ready Notification: Key Fob** – just as above the housekeeper uses the Key Fob to activate the room clean as well as room clean with an issue buy simply pointing and click; the housekeeper receives an audible and visual feed back for confirmation. The hotel computer and PDA if applicable are notified with the information.
- **Security Features Activation and Interrogation** Most of the functions can be configured so that they can only be activated or interrogated by use of a key-fob security device which can be (optionally) individually ID'd. Thus, only staff could obtain confidential information such as room occupancy status etc.

- **PDA, Pager room status** – for any networked systems, the information gathered via Ready Maid can be sent to pagers or downloaded to PDA's, along with other instructions to staff. This provides even greater efficiency gains. The PDA allows for advanced room inspections including Maintenance as well as preventive Maintenance issues. The room supervisors are instantly updated to room status as well as any issues, maintenance is also instantly alerted to any room issues.
- **Room Occupancy** – we can tell you someone is in the room, at the hallway sign before your housekeeper enters. The information whether the room is occupied can come either from an existing energy management system, or from separate sensors. The occupancy status indication can also be interfaced with the hotel's computer system, allowing for further safety features.  
This can be done with a coded key fob and/or a PDA.
- **Remote Room Status Activation** – allows the checkout clerk, via the front desk computer station, to set Ready Maid switch to Maid Service thereby immediately alerting the on floor housekeeping staff that the room needs to be cleaned. This can also be programmed to be automatic upon check out of the guest. Also once the room has been cleaned and is ready for re-rental it can interface with the PMS to indicate status results.
- **Time and Date Stamping with Origin ID** All functions that are interfaced to the network are entered into a history database with Time and date stamping as well as Origin ID. This provides greatly enhanced security for guests and hotel as well as tracking of duties.
- **Food Service Tray Detection** – Ready Maid can detect food trays left in the hallway with information of its location, to enable staff to retrieve unsightly trays swiftly and efficiently. This information can be relayed to a PDA or Paging system. Message would be received in a few minutes from the time the guest has placed the tray in the hallway.

- **Mini Bar Detection** – we can tell you that the guest has opened the mini bar, either by indicator on the hallway sign or inside the room on the Ready Maid switch. On a networked system that information will also be available on the hotel's computer system, as well as the PDA, the PDA can also be used for inventory control and instant billing of the Minibar. This feature saves the Minibar housekeeper from having to open and check every single mini bar, stock check is only necessary for mini bars that have been opened.
- **Intercom system** – when the doorbell button of our system is used, it can be interfaced into the existing phone system through the PBX system so that the guest can talk to the housekeeper or another guest in the hallway from the existing phone in the room.
- **ADA** – a remote module plug-in allows for doorbell to flash a light when used.
- **Valet Car Request** – the guest requests their valet parked car to be delivered to the front entrance as they leave the room. This is done by sending/paging the valet attendant with the guest room number, guest's name and car tag # for a quick and accurate response and delivery time.